

Customer Specific Requirements

Customer (OEM)	Customer Document	CSR & Revision Level	Clause #	Clause name	Requirement	Covered by SQD process:
Chrysler	Chrysler Customer Specific Requirements	May-08	4.2.6	Annual Layout	DaimlerChrysler (Chrysler Group) Customer Specific Requirements (cl 6.2.4): "a complete annual layout inspection, including all subcomponents, shall be required for all parts (unless waived in writing by DaimlerChrysler)"	Supplier Quality Manual - PPAP Approval Process
	Chrysler Customer Specific Requirements	May-08	4.2.9.2	Special Processes	4.2.9.2 Special Process Assessments 4.2.9.2.1 Heat Treating Processes 4.2.9.2.2 Plating Processes 4.2.9.2.3 Coating Processes Note 2: ...supplier development process identified for applicable suppliers, monitoring of progress, defined corrective action process and record-keeping.	Special Process letter
	Chrysler Customer Specific Reuirements	May-08	4.2.9	Internal Quality Audits	Internal Quality Audits (Clause 4.2.9)The organization shall conduct an internal quality audit at least once per year. As a part of the internal quality audit, the organization shall perform an annual self-assessment to ensure their Quality Management System is in compliance with the Objectives, Example Metrics and Support Mechanisms defined in Chrysler's document "Elements of Manufacturing Basics." This self-assessment is mandatory, beginning with the organization's first internal audit occurring on or after 7 January 2008. The document "Elements of Manufacturing Basics" is available through the Chrysler Global Supplier Portal via the "Quality Management Systems Information" page. The self-assessment may be performed as a part of the internal quality audit or conducted separately. The self-assessment also applies to the organization's supply base (all suppliers). The organization (and all suppliers) shall maintain records of this self-assessment including any corrective actions required for compliance. A special self-assessment form is not required.	Supplier Quality Manual and Supplier Audits: Manufacturing Review, PSO and Global Assessment
	Chrysler Customer Specific Requirments	May-08	4.1.5	Subcontractor Development	4.1.5 Supplier Quality Management System Development When a supplier (subcontractor) to an organization is so small as to not have adequate resources to develop a system according to ISO/TS 16949:2002 or ISO 9001:2000, the organization shall have decision criteria for designating "small suppliers'...	Supplier Quality Manual

Ford	Ford Customer Specific Requirements	August-09	4.3	Special Processes	4.3 Engineering Specifications (Ford Customer Specific Requirements August 2009) Heat Treat Assessment Requirements Organizations and suppliers providing heat treated product and heat-treating services shall demonstrate compliance to CQI-9 "Special Process: Heat Treat System Assessment" Second Edition and Ford Specific CQI-9 requirements	Special Process letter
	Ford Customer Specific Requirements	August-09	4.20.1.1	Special Processes	4.20.1.1 Material Analysis - Heat-Treated Parts Prior to release of metal from an identified mill heat, a sample from at least one coil or bundle of wire, rod, strip, or sheet steel shall be analyzed and tested to determine its conformance to specifications for chemical composition and quenched hardness... This requirement applies to both purchased material and material produced by the organization.	Special Process letter
	Ford Customer Specific Requirements	February-08	4.27	Subcontractor Development	4.27 Subcontractor Development "Goal of supplier conformity with [ISO/TS 16949]" may be met by either of the following: 4.27.1 Subcontractors to achieve accredited third party certification to ISO/TS 16949, or the current version of ISO 9000 4.27.2 Successful assessments of the subcontractor by an STA approved 2nd party auditor.	Supplier Quality Manual - Supplier Sub-Contractors
Delphi	Delphi Customer Specific Requirements	January-08	4.1.6	Subcontractor Development	Supplier Quality Management System Development (cl 7.4.1.2) ISO/TS 16949 requirements and management of 'small suppliers'. Chrysler CSR Manual reference section 4.1.5 "Supplier Quality Management System Development" and section 4.2 CSR.	Supplier Quality Manual
GM	GM Customer Specific Requirements	September-08	4.2.5	Annual Layout	4.2.5 Layout Inspection and Functional Test Not required after PPAP unless specified (GM Customer Specific Requirements November 2008) Reference ISO/TS 16949 cl. 8.2.4.1	
	GM Customer Specific Requirements	September-08	4.1.6	Subcontractor Development	Supplier Quality Management System Development (cl 7.4.1.2) ISO/TS 16949 requirements and management of 'small suppliers'. Chrysler CSR Manual reference section 4.1.5 "Supplier Quality Management System Development" and section 4.2 CSR.	Supplier Quality Manual
	GM Customer Specific Requirements	September-08	4	Special Processes	4.1.12 Heat Treating Processes 4.1.13 Plating Processes 4.1.14 Coating Processes	Special Process letter

	GM Customer Specific Requirements	September-07	4.1.11.3	Subcontractor Development	Subcontractor Development (cl 7.1.11.3) - When a supplier to an organization is so small as to not have adequate resources to develop a system according to ISO/TS16949:2002 or ISO9001:2000, certain specified elements may be waived by the organization of their supplier. The organization shall have decision criteria for determining "especially designated small suppliers." Such decision criteria will be in writing and applied consistently in the application of this provision. The existence and use of such decision criteria shall be verified by 3rd party auditors.	Supplier Quality Manual
All	Customer Specific Requirements	January-08	Ford CSR 4.3 ISO/TS: 7.2.1 & 7.4.1.2	Design and Development Verification	Determination of requirements related to the product (cl 7.2.1) Apply these standards, as appropriate: Heat Treatment Standard: CQ-9, Plating Standard: CQ-11, Coating Standard: CQ-12	Supplier Quality Manual