

August 12, 2008

Re: GQR-C v2 Launch

GQRS Users,

As the GQRS-C administrator for the Americas, I am writing this letter to inform you of the latest GQRS-C release, named GQRS-C v2. On September 15<sup>th</sup>, GQRS-C v2 is scheduled to go live. GQRS-C v2 brings many advantages such as:

- 1.) Increased user friendly interface
  - a. Easier for initiators to create a concern
  - b. Easier for suppliers to respond to concerns
- 2.) Increased concern accuracy
  - a. Defects vs. Rejects will have embedded logic
  - b. Defect codes will have visual examples and “Also Known As” definitions
- 3.) Increased search ability
  - a. Users can define custom searches for later recall
- 4.) Early Warning System
  - a. Allows suppliers to give advanced warning of suspect product to Yazaki affiliates
  - b. Allows affiliates to receive advanced warning of a quality defect found at another affiliate location.
- 5.) Legacy Information
  - a. All existing concerns will be transferred into v2

The planned timeline is as follows:

August 18<sup>th</sup> – Finalize GQRS-C v2 programming  
August 25<sup>th</sup> – Begin training documentation  
September 1<sup>st</sup> – Begin Global Administrator training, debug, and finalize training documents  
September 8<sup>th</sup> – Distribute training materials to users  
September 12<sup>th</sup> – Shut down the existing GQRS-C and transfer concerns  
**September 15<sup>th</sup> – GQRS-C v2 GO LIVE**

During the shutdown that begins on September 12th, all existing concerns will be transferred into the new GQRS-C v2. While in transition, no new concerns will be able to be written, and no concerns will be able to be answered. Once version 2 launches, the existing system you are currently using will no longer be available.

Please review the training documents as soon as you receive them, as you are responsible for learning and understanding the new system once it has launched. If you run into any problems please feel free to contact your Supplier Quality Engineer or myself.

Thank you in advance for your support,



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